



RISK, AUDIT AND PERFORMANCE COMMITTEE

Date of Meeting	09 August 2022
Report Title	Hosted Services
Report Number	HSCP22.064
Lead Officer	Alison Macleod
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Consultation Checklist Completed	Yes
Appendices	Appendix A – GMEDs Report Appendix B – Draft Sexual Health Services Service Level Agreement (SLA)

1. Purpose of the Report

- 1.1. The purpose of this report is to share a report on Grampian Out of Hours (OOH) Primary Care Services (GMEDs) and provide early sight of a draft Service Level Agreement (SLA) for Sexual Health Services for comment to feed into further development.

2. Recommendations

- 2.1. It is recommended that the Risk, Audit, and Performance Committee note and comment on the GMED report and the draft Sexual Health Services SLA.

3. Summary of Key Information

- 3.1. There are twelve services across Grampian hosted by one of the three IJBs. They range in size and complexity. Each hosted service delivers on behalf of the others and each IJB contributes to the cost. Currently, there is no consistent, agreed framework for performance monitoring these services where each IJB receives regular data and feedback in relation to their



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investment. The table below shows the hosted services, the host IJB, and the 2021/22 budget.

Service	Host	Budget (£M)
Inpatient & Specialist MHL D Services	City	40.0
Woodend Assessment & Rehab Services	City	22.8
GMED	Moray	11.2
HMP Grampian	Shire	2.7
Sexual Health	City	2.6
Police Custody / Forensic Examiners	Shire	1.7
Retinal Screening / Diabetes MCN	Shire	1.0
Marie Curie Nursing	Shire	0.8
Continence Service	Shire	0.7
Primary Care Contracts	Moray	0.6
Heart Failure Service	Shire	0.3
Chronic Oedema Service	Shire	0.2
TOTAL		84.6

- 3.2. The North East System Partnership Group (NESPG) recently considered a report in relation to improving the visibility and accountability of hosted services, enabling all IJBs to interact with the services and obtain assurance at an appropriate level. From this it was agreed that the top three services in terms of budget would be the subject of separate presentations to the NESPG and that the next three would have SLAs developed.
- 3.3. The GMED Service, hosted by Moray IJB presented to the NESPG earlier this year and it was suggested that this report may be of interest to the other IJBs (or their nominated committees). The report at Appendix A has been prepared for Aberdeenshire IJB and is submitted here for the Risk, Audit and Performance Committee’s consideration.
- 3.4. Representative of the each of the Grampian Health and social Care Partnerships came together to agree an SLA template to be used for the next three hosted services on the list – HMP Grampian and Police Custody/Forensic Examiners (Aberdeenshire) and Sexual Health Services (City). Each subsequently began populating this template relevant to the



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service(s) they are responsible for. Appendix B contains the beginnings of the draft template for Sexual Health Services.

- 3.5.** The Risk, Audit and Performance Committee is asked to consider the draft template for Sexual Health Services and make comment in terms of the content, level of detail, layout etc. This will inform the future development of the SLA for all three services. It is intended that a common template will be developed so that no matter which service is reported to which IJB (or committee) the layout and detail are consistent. It should be noted that information in the Sexual Health Services SLA is at initial draft stage, and we are working with the service to obtain further and updated information to populate it.

4. Implications for IJB

4.1. Equalities, Fairer Scotland and Health Inequality

There is no direct impact on our equalities duties as a result of the recommendations within this paper.

4.2. Financial

There are no direct financial implications arising from the recommendations of this report.

4.3. Workforce

There are no direct workforce implications arising from the recommendations of this report.

4.4. Legal

There are no legal implications arising from the recommendations in this report.



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4.5. Covid 19

There are no implications in relation to Covid-19 resulting from the recommendations in this report.

4.6. Unpaid Carers

There are no specific implications for Unpaid Carers resulting from the recommendations in this report.

4.7. Other

There are no other implications resulting from the recommendations in this report.

5. Links to ACHSCP Strategic Plan

- 5.1.** This report links to our approach to the delivery of our Strategic Plan and, in particular, to the Integration principle in relation to improving the quality of the service. It also links to the enabling priority for achieving best value. By monitoring delivery of hosted services, we have the opportunity to contribute to service improvements and receive assurance in relation to best use of resources.

6. Management of Risk

6.1. Identified risks(s)

There is a risk that hosted services do not deliver the expected outcomes, fail to deliver the transformation of services, or face service failure.

6.2. Link to risks on strategic or operational risk register:

This is linked to Risk 3 (Hosted Services) on the Strategic Risk Register.

Cause: Under Integration arrangements, Aberdeen IJB hosts services on behalf of Moray and Aberdeenshire, who also hosts services on behalf of Aberdeen City.





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Event: hosted services do not deliver the expected outcomes, fail to deliver transformation of services, or face service failure.

Consequence: Failure to meet health outcomes for Aberdeen City, resources not being maximised and reputational damage. There is a risk that the IJB, and the services that it directs and has operational oversight of, fails to meet the national, regulatory and local standards.

6.3. How might the content of this report impact or mitigate these risks:

By ensuring accountability and transparency of hosted services performance can be monitored on a regular basis and early warning given of any potential issues and action requested of the host to ensure service standards and performance are maintained.

Approvals	
	Sandra Macleod (Chief Officer)
	Alex Stephen (Chief Finance Officer)